



IV. Payment facilities

The following payment methods are accepted: **cash** (LEI, EURO/ US DOLLAR), **credit card** (Visa, MasterCard/ American Express), **credit card pre-authorization** or via **bank transfer** (if you will choose one of the last two types of payment, special terms will be applied).

V. Modification/ Cancellation policy

Any modification concerning the arrival or the departure date can be made at any time without any charges.

If canceling with 48 hours before the reservation's arrival date, no costs will be charged.

If canceling with less than 48 hours before the reservation's arrival date, the room rate for the first night (breakfast excluded) will be charged.

VI. Other services

TRANSPORTATION SERVICES

We can provide transportation services from and/or to the airport for our guests. This is a chargeable service and it can be added to the Hotel Bill.

Tariff: 1 → 3 pers : 15.00 Euro

4 → 7 pers : 25.00 Euro

8 → 19 pers: 60.00 Euro

* Prices are per one way transfer (from or to the airport); for guests who will come together (sharing the same car) the service cost will be divided on their Hotel Bills

NOTE: All prices are VAT included.

Please be advised that this proposal confirms you the requested availability at the time when it was sent, if you decide to make the booking, kindly ask you to send us a firm reservation request, which will be confirmed according to the availability existing at that time. **Please mention that you are participant to ICFPTA-10 (contact code)**. Details to submit your reservation request are given bellow:

Alina NISTE
Front Office Manager
T: 004 0364 403 617
M:004 0760 680 103
F: 004 0364 403 607
office@operaplaza.ro
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OPERA PLAZA



Additionally, you may find bellow a general presentation of our lodging unit; thanking you in advance for the time taken to analyze and adding it to your accommodation proposals, please do not hesitate to let me know if you should have any questions or you will need further details. Your feedback to this offer will be greatly appreciated.



Opera Plaza

Located in the historical center of the city,
Opera Plaza Hotel draws its energy
from the vibrations of the Romanian Opera
situated only a few steps away.

Through the harmonious conjunction of classic and modern,
this space transcends time and adapts itself perfectly
to the age and expectations of every person who crosses its doorstep.

The hotel warm, elegant silhouette
succesfully extends the outline
of the most beautiful square of the town.
With its innovative approach, the hotel provides
all the benefits of modern technology to its costumers.



H O T E L



OPERA PLAZA



Rooms

Generously spaced, the rooms have been especially designed to ensure all the comfort and the intimacy in a sophisticated environment.

Our hotel has 64 rooms, from which:
52 Standard rooms, 4 Executive rooms,
2 Junior Apartments and 2 Apartments.

Endowments:

air conditioning	shower cabin or bathtub
minibar	cable TV
bathroom phone	broadband internet
desk phone	bathrobe
safe deposit box	hair dryer
smoke sensor	card access
secondary door closing system	





OPERA PLAZA



Health Center

Opera Plaza offers you an indoor swimming pool, jacuzzi, fitness, sauna to help you relax and refresh daily between 08:00 - 21:00. On top of this, you can enjoy a variety of beauty and massage treatments provided to you with both cosmetic and therapeutic benefits.



Lobby Bar

The mixture between modern and classic has never been more successful as with the bar located near entry, opened 24/7. The Lobby Bar is a relaxing place after a long day of work, where you can enjoy a generous range of refreshing drinks and cocktails, as well as our finest coffee and spirits.



Location: Lobby, Hotel Opera Plaza ~ **Services:** Cocktails, Snacks


Restaurants

The Bellagio Restaurant

Decorated in a classic, elegant and welcoming style, the restaurant offers to its costumers the possibility to enjoy lunch, dinner or to host great events.
Carefully selected menus from international cuisine, served by high class staff, is completed by a variety of wine collection, suitable both for private moments and social events of the season.



Location: Ground Floor, Hotel Opera Plaza ~ **Services:** Lunch, Dinner

The Winter Garden

Discover a refreshing dining alternative and feel free to experience delicious foods in an oasis of light and rest.
The generous buffet breakfast is served daily between 07:00 and 10:30, consisting of pastry, cold and warm hors-d'oeuvres, coffee, refreshing drinks and season's fruit.



Location: Ground Floor, Hotel Opera Plaza ~ **Services:** Breakfast, Lunch, Dinner



OPERA PLAZA



Conferences and Meetings

Opera Plaza is the ideal place for meetings and events.

We offer you purpose-build business facility, with 3 different meeting rooms, design to meet all conference and event requirements for up to 350 delegates.

Available equipment: beamer, projection screen, flipchart, sound system, fixed / mobile microphones, tie microphone, simultaneous translation (available on request).



Meeting / Conference room	Surface (m ²)	Height (m)	Number of person					
			Classroom	Hybrid square	U-shape	Theatre	Reception	Banquet
Business Center	38	2,7	16	20	20	30	n/a	n/a
Panoramic	105	4,5	70	35	36	70	120	70
Cristal	233	4,5	140	80	60	280	200	150



Business Center

Located at the 1st floor, the Business Center can welcome up to 20 guests for meetings (corporate lunch of dinner) or product presentation.



Panoramic Conference Room

Located at the 6th floor, Panoramic Conference Room can host up to 70 guests for conference and special events.



Cristal Conference Room

Entrance from Voltaire street, Cristal Conference Room is ideal for hosting events for up to 300 guests.

For more information, please contact the Sales & Marketing Department at: interior 620 or 602, phone: 0040 364 403 620/602, e-mail: sales@operaplaza.ro