

From:	Hotel OPERA PLAZA****	Date:	13 th of March 2012
Re:	Accommodation offer July 2012	Pages:	7

On behalf of the OPERA Plaza Hotel, I am delighted to get an opportunity to present to you our complete services proposal: along with accommodation services and business facilities, we may assure transportation services in order to support a good logistic during the visits of your partners, as well as a wide variety of recreational services, if considered necessary. I would also like to mention the fact that we have earned an experience over the past six years in providing quality lodging services to all the important foreign companies who have opened a site in Cluj County, as complete satisfaction is our goal at OPERA Plaza Hotel.

I. Accommodation dates around the dates of $8^{th} - 17^{th}$ of July

II. Room type available

Standard rooms: having one double bed (180 x 200cm) and accommodating 2 persons or having 2 separate single beds (90×200 cm) and accommodating 2 persons.

Executive rooms: having a double bed (180 x 210 cm), accommodating 1 or 2 persons, benefiting of a larger variety of services.

III. Tariff (commission free room rates)

STANDARD room Single occupancy: 69.00 Euro/room/night

Double occupancy: 79.00 Euro/room/night

EXECUTIVE room Single occupancy: 89.00 Euro/room/night

Double occupancy: 99.00 Euro/room/night

The room rate includes: Buffet breakfast, VAT and City tax.

Additional services included in the room rate:

- Access to indoor swimming pool, Jacuzzi, fitness center and sauna-according to Schedule;
- High speed internet access, wired and wireless, in sleeping rooms and public areas;
- Coffee and tea making facilities;
- Underground parking with electronic surveillance;
- Fresh fruit basket in the Executive rooms;
- Non-smoking rooms are available upon request.



IV. Payment facilities

The following payment methods are accepted: **cash** (LEI, EURO/ US DOLLAR), **credit card** (Visa, MasterCard/ American Express), **credit card pre-authorization** or via **bank transfer** (if you will choose one of the last two types of payment, special terms will be applied).

V. Modification/ Cancellation policy

Any modification concerning the arrival or the departure date can be made at any time without any charges.

If canceling with 48 hours before the reservation's arrival date, no costs will be charged.

If canceling with less than 48 hours before the reservation's arrival date, the room rate for the first night (breakfast excluded) will be charged.

VI. Other services

TRANSPORTATION SERVICES

We can provide transportation services from and/or to the airport for our guests. This is a chargeable service and it can be added to the Hotel Bill.

Tariff: $1 \rightarrow 3$ pers: 15.00 Euro

4→ 7 pers : 25.00 Euro 8 → 19 pers: 60.00 Euro

NOTE: All prices are VAT included.

Please be advised that this proposal confirms you the requested availability at the time when it was sent, if you decide to make the booking, kindly ask you to send us a firm reservation request, which will be confirmed according to the availability existing at that time. Please mention that you are participant to ICFPTA-10 (contact code). Details to submit your reservation request are given bellow:

Alina NISTE
Front Office Manager
T: 004 0364 403 617
M:004 0760 680 103
F: 004 0364 403 607
office@operaplaza.ro
www.operaplaza.ro

^{*} Prices are per one way transfer (from or to the airport); for guests who will come together (sharing the same car) the service cost will be divided on their Hotel Bills



Additionally, you may find bellow a general presentation of our lodging unit; thanking you in advance for the time taken to analyze and adding it to your accommodation proposals, please do not hesitate to let me know if you should have any questions or you will need further details. Your feedback to this offer will be greatly appreciated.



Located in the historical center of the city,

Opera Plaza Hotel draws its energy
from the vibrations of the Romanian Opera
situated only a few steps away.

Through the harmonious conjunction of classic and modern,
this space transcends time and adapts itself perfectly
to the age and expectations of every person who crosses its doorstep.

The hotel warm, elegant silhouette successfully extends the outline of the most beautiful square of the town.

With its innovative approach, the hotel provides all the benefits of modern technology to its costumers.







Generously spaced, the rooms have been especially designed to ensure all the comfort and the intimacy in a sophisticated environment.

Our hotel has 64 rooms, from which:

52 Standard rooms, 4 Executive rooms,

2 Junior Apartments and 2 Apartments.

Endowments:

air conditioning shower cabin or bathtub

minibar cable TV

bathroom phone broadband internet

desk phone bathrobe safe deposit box hair dryer smoke sensor card access

secondary door closing system







Opera Plaza offers you an indoor swimming pool, jacuzzi, fitness, sauna to help you relax and refresh daily between 08:00 - 21:00. On top of this, you can enjoy a variety of beauty and massage treatments provided to you with both cosmetic and therapeutic benefits.





The mixture between modern and classic has never been more succesfull as with the bar located near entry, opened 24/7.

The Lobby Bar is a relaxing place after a long day of work, where you can enjoy a generous range of refreshing drinks and cocktails, as well as our finest coffee and spirits.



Location: Lobby, Hotel Opera Plaza ~ Services: Cocktails, Snacks





The Bellagio Restaurant

Decorated in a classic, elegant and welcoming style, the restaurant offers to its costumers the possibility to enjoy lunch, dinner or to host great events.

Carefully selected menus from international cuisine, served by high class staff, is completed by a variety of wine collection, suitable both for private moments and social events of the season.



Location: Ground Floor, Hotel Opera Plaza ~ Services: Lunch, Dinner

The Winter Garden

Discover a refreshing dining alternative and feel free to experience delicious foods in an oasis of light and rest.

The generous buffet breakfast is served daily between 07:00 and 10:30, consisting of pastry, cold and warm hors-d'oeuvres, coffee, refreshing drinks and season's fruit.



Location: Ground Floor, Hotel Opera Plaza ~ Services: Breakfast, Lunch, Dinner





Conferences and Meetings

Opera Plaza is the ideal place for meetings and events.

We offer you purpose-build business facility, with 3 different meeting rooms, design to meet all conference and event requirements for up to 350 delegates.

Available equipment: beamer, projection screen, flipchart, sound system, fixed /mobile microphones, tie microphone, simultaneous translation (available on request).



	Surface (m2)	Heigh (m)	Number of person					
Meeting / Conference men			Channell	Haller square	Unihape	Desire	Reception	Banqpert
Business Center	38	2,7	16	20	20	30	n/a	n/=
Panoeamic	105	4,5	70	35	36	70	120	70
Cristal	233	4,5	140	80	60	280	200	150



Business Center

Located at the 1st floor, the Business Center can welcome up to 20 guests for meetings (corporate lunch of dinner) or product presentation.



Panoramic Conference Room

Located at the 6th floor, Panoramic Conference Room can host up to 70 guests for conference and special events.



Cristal Conference Room

Entrance from Voltaire street, Cristal Conference Room is ideal for hosting events for up to 300 guests.

For more information, please contact the Sales & Marketing Department at: interior 620 or 602, phone: 0040 364 403 620/602, e-mail: sales@operaplaza.ro